

Figure 1 is a block diagram of a notification system architecture. The system is labeled 10. It includes an External Notification Source (20b) and a Message Store (20a). Both 20b and 20a are connected to a central Notification Process (12) via SMTP (18). The Message Store (20a) is also connected to an LDAP (30) via a dashed line. The Notification Process (12) is also connected to an IMAP (16). The Notification Process (12) then routes notifications through various Notification Delivery Processes (22a-22f) to different output devices (24a-24f). The output devices include E-mail Cnt. (24a), Cellphone (24b), Fax Machine (24c), MWI (24d), pager (24e), and Outcall Svr. (24f). The system is labeled 10.

Figure 1

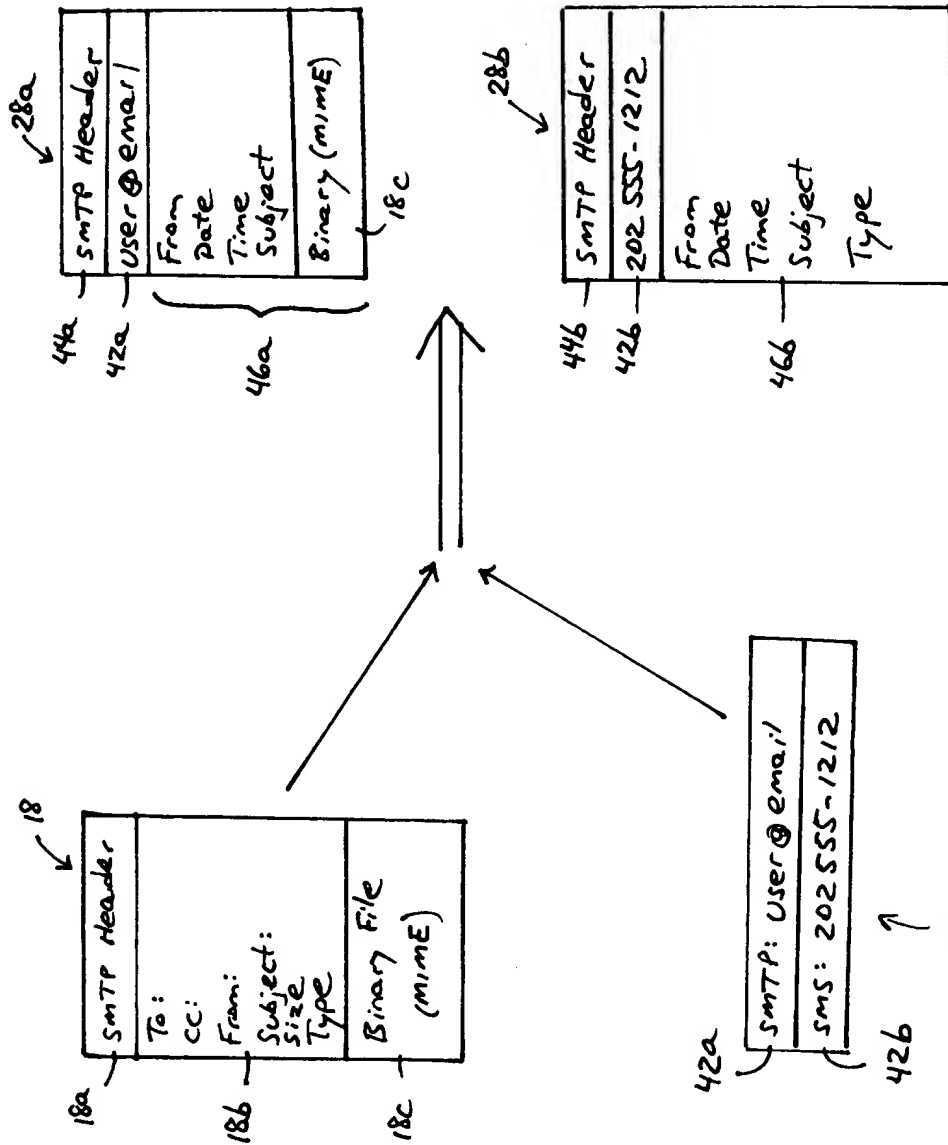


Figure 2

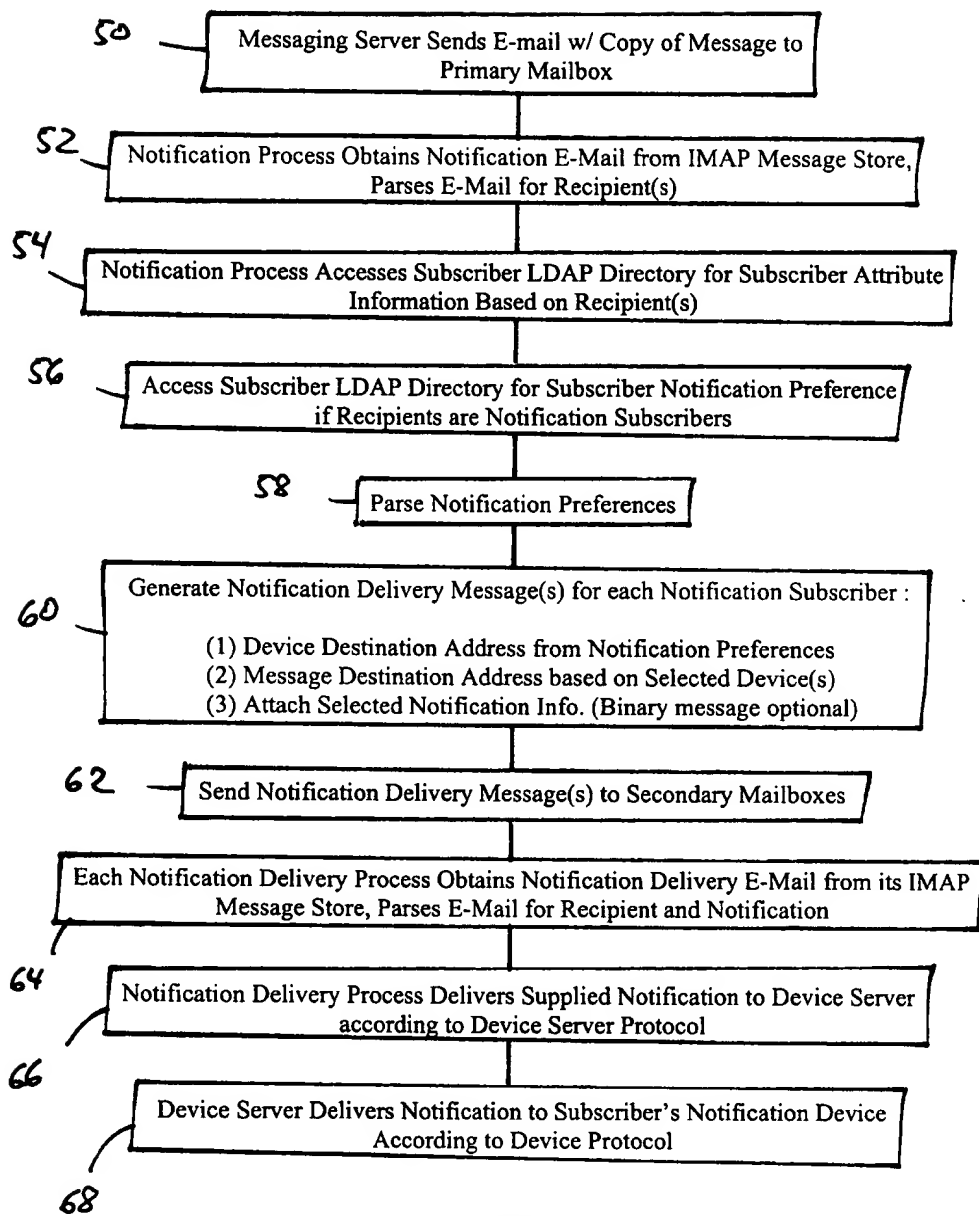


Figure 3

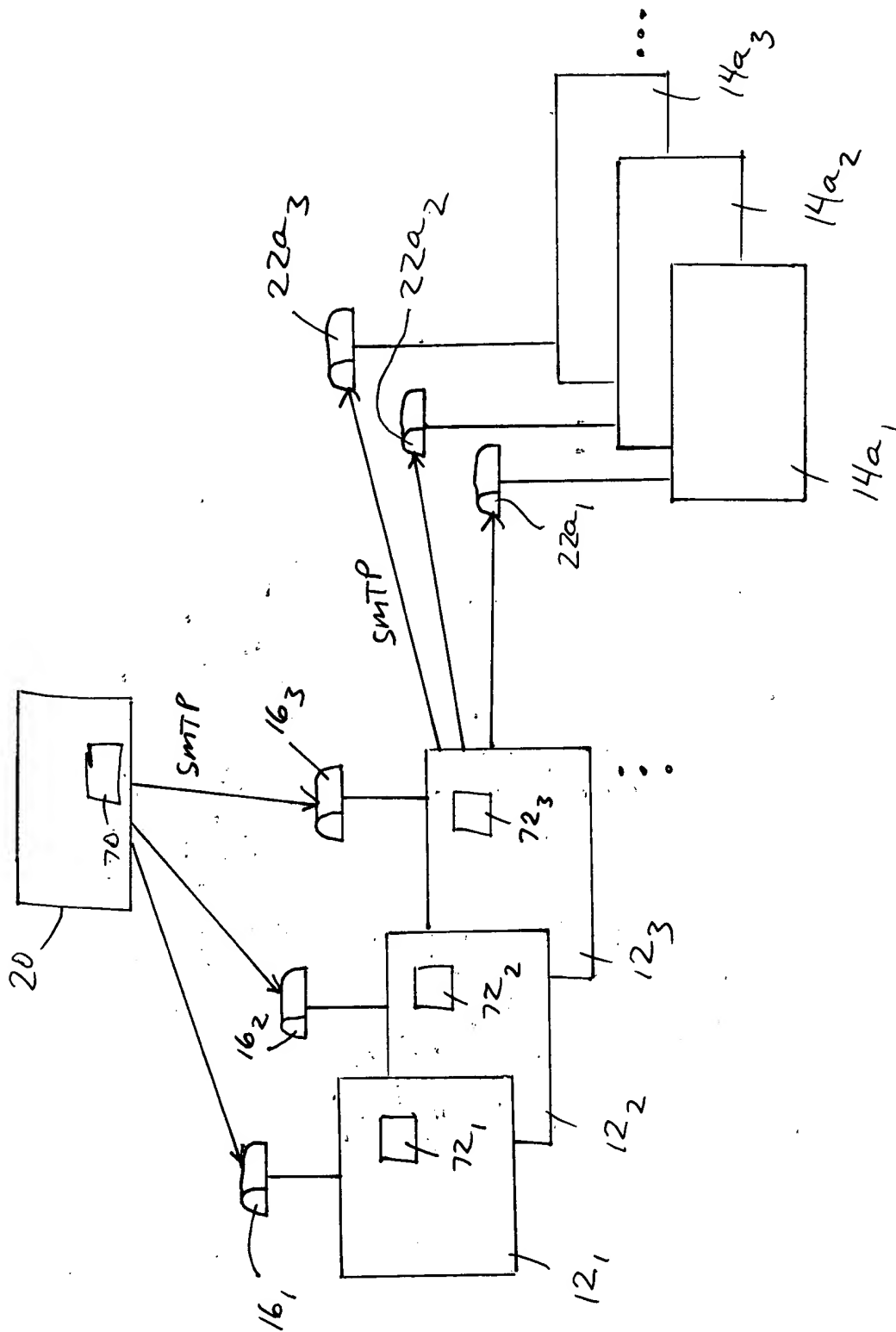


Figure 4

001520-075052960

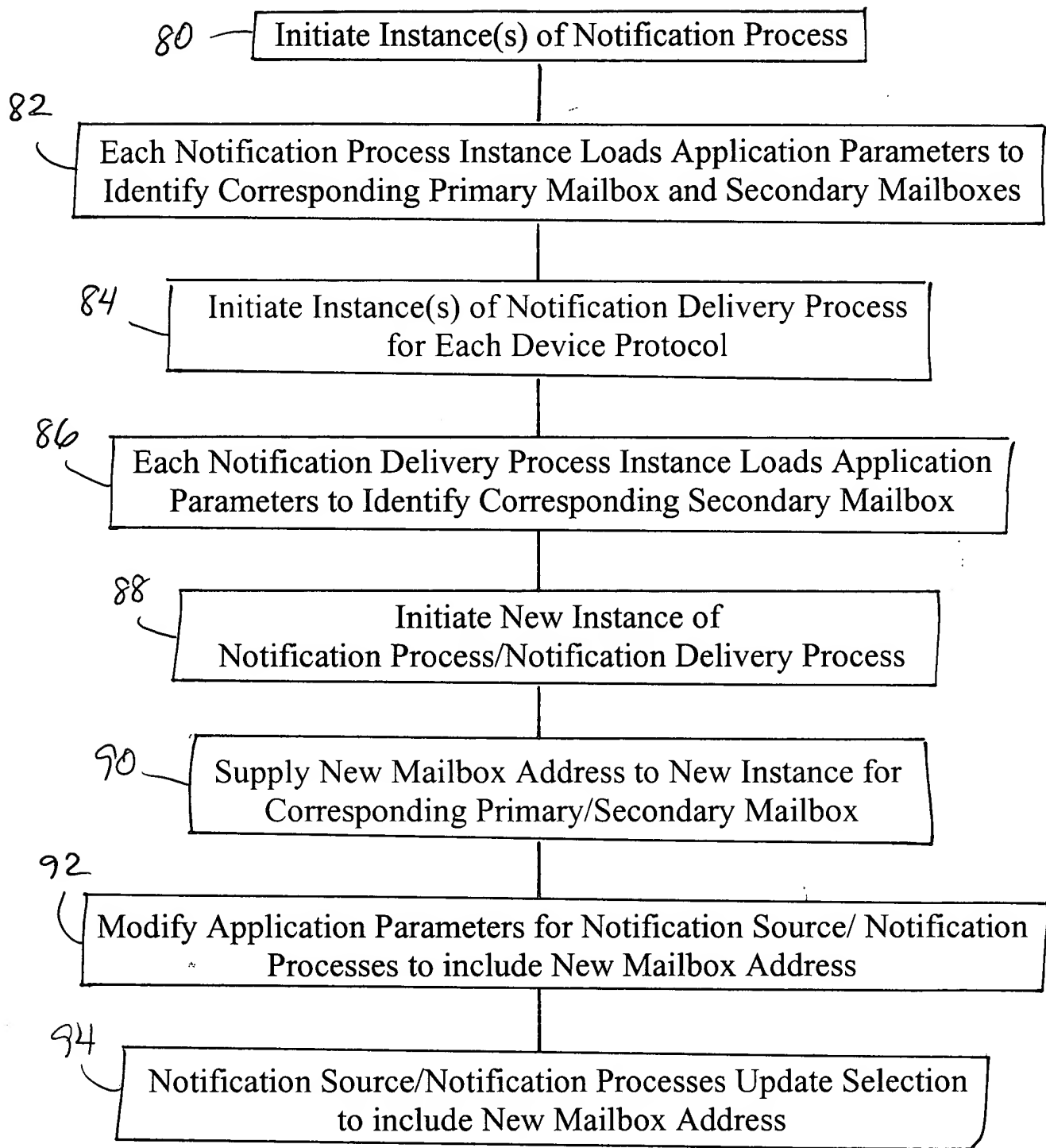


Figure 5

09629051.074100

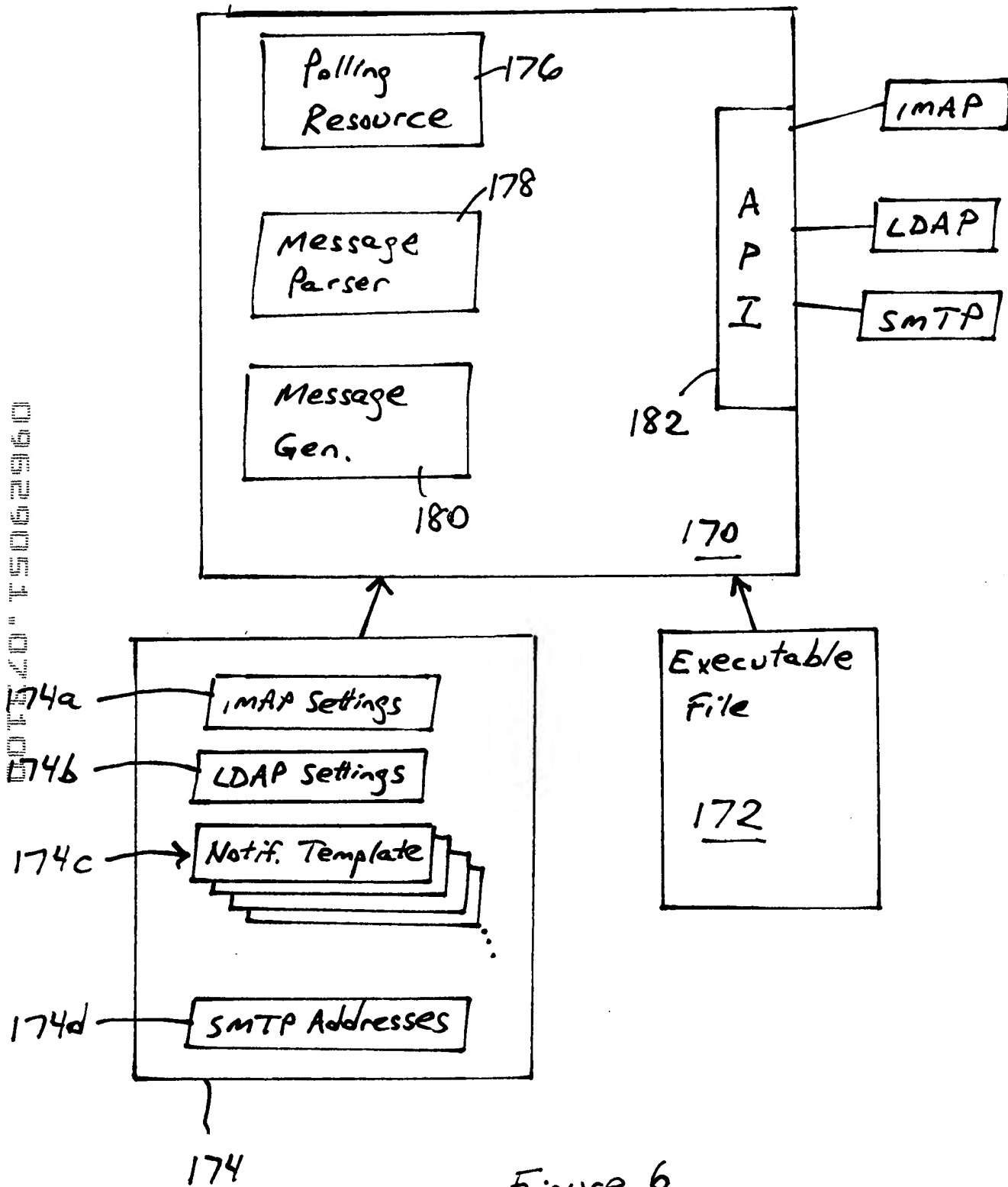


Figure 6